



JUNGWOO METAL IND.CO., LTD.
NUNGWON METAL IND. CO., LTD.

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Limited 25YRS Warranty for AUSCOP Copper Tube

Nungwon Metal Ind.Co.,Ltd. provides a 25 year warranty for AUSCOP Copper Tube that **AS1432 or ASNZS1571** copper tubes manufactured by the warrantor will confirm to these standards, and if testing demonstrates that these standard has not been met, Nungwon Metal Ind.Co.,Ltd. will replace the copper tube subject to the following conditions:

1. The warranty does not cover non-compliance caused or contributed to, in whole or in part by, or arising from, any of the following:
 - a) Abuse, misuse or neglect
 - b) Incorrect installation
 - c) System design
 - d) Use other than for its intended purpose
 - e) Natural disasters such as without limitation flooding, windstorms and lightning
 - f) Damage caused by:
 - i. Chemical composition of the water being carried by the copper tube
 - ii. External environment in which the copper tube is situated
 - g) Alterations to the copper tube by any person other than Nungwon Metal Ind.Co.,Ltd.(including without limitation) the removal of any trademark or other identifying marks.

Further Warranty Conditions

Making a Claim: A Warranty claim by a customer can be made by forwarding a letter containing details of the defect to the address referred to below within 30 days of the defect becoming known to the customer, together with proof of purchase documents evidencing the date and place of purchase and the date of delivery or sale.

1. Expenses:

If the Warranty claim is accepted by Nungwon Metal, expenses associated with the claim shall be paid by Nungwon Metal. If the customer has incurred such expenses (with the consent of Nungwon Metal) it shall supply evidence of those expenses (and payment) to Nungwon Metal who may accept such evidence and reimburse the customer. *Expenses do not include claims for damages or loss, but only claims associated with investigation of the Warranty claim and repair or replacement of the product.*

2. Additional Consumer terms:

This clause is included to comply with compulsory Australian laws and applies only to sales to Consumers. It does not apply to most business, trade or commercial sales.

If the product was purchased by a Consumer (as that term is defined under the Australian Consumer Law) then, in addition to the above, the following provisions also apply to this Warranty:

a) *This Warranty is in addition to other rights and remedies of the Consumer under any law in relation to the goods or services to which the Warranty relates.*

b) *Notwithstanding the above, the products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*

Nungwon Metal Ind.Co, Ltd
Vice President
Eric Jangwook Lee